



Professional Account Management  
Citation Management  
Law Enforcement Systems LLC  
Divisions of Duncan Solutions, Inc.

## INVOICE

**Remit Payment & Advice To:**  
633 West Wisconsin Avenue, Suite 1600  
Milwaukee WI 53203

**Bill To:**

**City of Hermosa Beach**  
DSOHERMO  
  
1315 Valley Drive  
Hermosa Beach CA 90254  
United States

**Invoice No:** DS0000002011  
**Invoice Date:** 1/31/19  
**Payment Terms:** NET30  
**From Date:** 2019-01-01  
**To Date:** 2019-01-31

**Contact:** Vicki Copeland, Finance Director  
**Contact Phone:** 310/318-0228  
**Contact Extension:**  
**Account Manager:** DVIERECK

**Client PO#:**  
**Duncan FEIN:**

**AMOUNT DUE:** **4,319.87 USD**

Description	Quantity	Price	Original Ext. Price
AutoCITE Citation	4,508.00	0.4300	1,938.44
Manual Citation	1.00	0.4300	0.43
Convenience Fee	2,369.00	1.0000	2,369.00
Convenience Fee	12.00	1.0000	12.00
<b>Subtotal:</b>			<b>4,319.87</b>
<b>Amount Due:</b>			<b>4,319.87</b>

# Processing Activity Report

Page: 1

Data Type: **Parking**

Creation Date/Time: 2/1/2019 11:16:29 AM

Transaction dates of **01/01/2019** through **01/31/2019**

**City of Hermosa Beach**

Agency: **All**

Citation Activity	Number	Value				
<b>Citations - Entered</b>						
AutoCite Citation	4508	\$206,758.00				
Manually Entered Citation	1	\$338.00				
Skeletal Citation	4	\$0.00				
<b>Subtotal Citations Entered</b>	<b>4513</b>	<b>\$207,096.00</b>				
<b>Citations - Reactivations</b>						
Voids - Reinstated	1	\$53.00				
Dismissals - Reversed	3	\$144.00				
Waived - Reversed	0	\$0.00				
<b>Subtotal Citation Reactivated</b>	<b>4</b>	<b>\$197.00</b>				
<b>Citations - Removed</b>						
Voided	219	\$9,905.00				
Dismissed	132	\$7,681.00				
Waived	79	\$2,448.00				
Skeletal Citation Matches	0	\$0.00				
<b>Subtotal Citation Removed</b>	<b>430</b>	<b>\$20,034.00</b>				
<b>Total Citation Activity</b>	<b>4087</b>	<b>\$187,259.00</b>				
<b>Fines and Fees Added</b>						
Fines Added	0	\$0.00				
Late Fees Added	1125	\$33,750.00				
NSF Fees Added	1	\$47.00				
Other Fees Added	0	\$0.00				
<b>Total Fines and Fees Added</b>	<b>1126</b>	<b>\$33,797.00</b>				
<b>Fines and Fees Removed</b>						
Fines Removed	12	\$666.00				
Late Fees Removed	130	\$3,900.00				
NSF Fees Removed	0	\$0.00				
Other Fees Removed	0	\$0.00				
<b>Total Fines and Fees Removed</b>	<b>142</b>	<b>\$4,566.00</b>				
<b>Total Change from Citation Activity and Added Fees</b>		<b>\$216,490.00</b>				
Payment Activity	Number	Fine	Late Fee	NSF Fee	Service Fee	Total \$
<b>Citation - Payments</b>						
Fully Paid	4183	\$187,326.00	\$25,165.00	\$85.00	\$0.00	\$212,576.00
Partially Paid	104	\$1,760.21	\$270.00	\$0.00	\$0.00	\$2,030.21
Over Payments	14	\$913.00	\$0.00	\$0.00	\$0.00	\$913.00
<b>Subtotal Payments</b>	<b>4301</b>	<b>\$189,999.21</b>	<b>\$25,435.00</b>	<b>\$85.00</b>	<b>\$0.00</b>	<b>\$215,519.21</b>
<b>Outside Payments</b>	<b>3407</b>	<b>\$142,464.93</b>	<b>\$22,195.00</b>	<b>\$47.00</b>	<b>\$0.00</b>	<b>\$164,706.93</b>
<b>Citation Payments Rescinded</b>						
Payment Reversals	137	\$6,133.00	\$510.00	\$0.00	\$0.00	\$6,643.00
NSF Reversals	12	\$586.00	\$360.00	\$0.00	\$0.00	\$946.00
<b>Subtotal Rescinded Payments</b>	<b>149</b>	<b>\$6,719.00</b>	<b>\$870.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$7,589.00</b>
<b>Refunded Overpayments</b>	<b>0</b>	<b>\$0.00</b>				<b>\$0.00</b>
<b>Payments</b>	<b>4152</b>	<b>\$183,280.21</b>	<b>\$24,565.00</b>	<b>\$85.00</b>	<b>\$0.00</b>	<b>\$207,930.21</b>
<b>Total Fees Paid</b>				<b>12</b>		<b>\$564.00</b>
<b>Gross Revenue( Total Payments - Total Fees Paid )</b>						<b>\$207,366.21</b>
<b>Adjustments</b>	Uncollectable Fines and Fees			0		\$0.00

Net Database Change( Total Change from Activity and Added Fees - Total Payments - Adjustments ) **\$8,559.79**

HB\_AD0001784

# Citation R/O Activity Report

Page: 1

Data Type: **Parking**

Creation Date/Time: 2/1/2019 11:09:59 AM

*Transaction dates of 01/01/2019 through 01/31/2019*

**City of Hermosa Beach**

Agency: **All**

Suspensions and Extensions	Total <u>Number</u>	(Rolled) (Back)	In-State <u>Number</u>	(Rolled) (Back)	Out-of-State <u>Number</u>	(Rolled) (Back)
Extensions Granted	0		0		0	
Stopped Processing	256		236		20	
<b>R/O Activity</b>						
1st Notices Sent	2616	(189)	2369	(153)	247	(36)
2nd Notices Sent	0	(0)	0	(0)	0	(0)
3rd Notices Sent	0	(0)	0	(0)	0	(0)
Review Notices Sent	414	(0)	371	(0)	43	(0)
Lessee Updates	0		0		0	
Renter Updates	113		81		32	
Lessee/Renter Notices Sent	0		0		0	
2nd Owner Updates	0		0		0	
2nd Owner Notices Sent	0		0		0	
2nd Address Updates	0		0		0	
2nd Address Notices Sent	0		0		0	
DMV Registration Holds Requested	868		868		0	
DMV Registration Holds Rejected	23		23		0	
DMV Registration Holds Placed	840		840		0	
DMV Registration Holds Released	853		853		0	
R/O Info Received - 1st R/O	3928		3639		289	
R/O Inquiries Rejected	1294		1193		101	
R/O Inquiries Sent	5263		4832		431	

# Court Fee Enhance Summary

Page: 1

Data Type: **Parking**

Creation Date/Time: 2/1/2019 11:02:39 AM

Transaction dates of **01/01/2019** through **01/31/2019**

**City of Hermosa Beach**

---

## COUNTY & STATE COURT SURCHARGE

County [GC 76000(b,c,d), GC 76100, GC 76101], State [GC 70372(b), GC 70371, GC 70000.3]

Transaction Type	Citation Count	Violation Count			
FULL PAYMENTS	3793	3793			
NSF / REVERSAL / REFUND	143	143			
TOTALS			Citation Count	Violation Count	\$/VIO
Tickets issued on or before 12/31/2008			0	0	\$5.00
Tickets issued between 12/31/2008 and 12/06/2010			0	0	\$9.50
Tickets issued after 12/06/2010			3650	3650	\$12.50
					\$45,625.00

---

AMOUNT DUE: \$45,625.00

**REG/EQUIP** 4000A CVC, 4152.5 CVC, 5200 CVC, 5201 CVC, 5204 CVC

VC 40225(d)

Transaction Type	Citation Count	Violation Count	Paid	
FULL PAYMENTS	417	417	\$15,238.00	
NSF / REVERSAL / REFUND	15	15	\$542.00	
TOTAL	402	402	\$14,696.00	AMOUNT DUE: \$7,348.00
				Amount Due Represents 50%

**HANDICAP** 22507.8 CVC

PC 1465.5

Transaction Type	Citation Count	Violation Count	Paid	
FULL PAYMENTS	2	2	\$676.00	
NSF / REVERSAL / REFUND	0	0	\$0.00	
TOTAL	2	2	\$676.00	AMOUNT DUE: \$135.20
				Amount Due Represents \$2 per \$10

---

GRAND TOTAL: \$53,108.20

The data presented on this report specific to the fee amount due the court per each paid violation, is based on information provided by the issuing agency, and/or mandated by the State of California. In accordance with the Vehicle Code 40200.4(a) the city, district, or issuing agency, "shall deposit with the county treasurer all sums due to the county as the result of processing a parking violation not later than 45 calendar days after the last day of the month in which the parking penalty was received."

# Permit Payments Received Report

Data Type: **Permit**

*Transaction dates of 01/01/2019 through 01/31/2019*

# Sorted by Payment Source

Page: 3

Creation Date/Time: 2/4/2019 1:18:00 PM

**City of Hermosa Beach**

Agency: **All** User ID: **All Users**

Transaction Date	Permit Number	Payment Source	Payment Type	Permit Holder	Payment Date	Issuing Agency	Payment Amount	Non Cash Credits	Total Credits	Batch ID
<i>Total Count (Payments/Credits): 66</i>										
						(Payments/Credits)	\$1315.00	\$0.00	\$1315.00	
						(Refunds/NSF/Reversals)	\$0.00	\$0.00	\$0.00	
						(Total)	\$1315.00	\$0.00	\$1315.00	

Web Transaction Count: 12 IVR Transaction Count: 0

Payment Source	Count	Payments	R/N/R	Credits	R/N/R
OTC	52	\$955.00	\$0.00	\$955.00	\$0.00
VWEB	14	\$360.00	\$0.00	\$360.00	\$0.00
<i>Sub-Totals:</i>		\$1315.00	\$0.00	\$1315.00	\$0.00
<i>Total (Combined):</i>		\$1315.00		\$1315.00	

Issuing Agency	Count	Payments	R/N/R	Credits	R/N/R
ALL	66	\$1315.00	\$0.00	\$1315.00	\$0.00
<i>Sub-Totals:</i>		\$1315.00	\$0.00	\$1315.00	\$0.00
<i>Total (Combined):</i>		\$1315.00		\$1315.00	

# Payments Received Report Sorted by Agency

Page: 257

Data Type: **Parking**

Creation Date/Time: 2/1/2019 10:39:54 AM

Transaction dates of **01/01/2019** through **01/31/2019**

**City of Hermosa Beach**

Agency: **All** User ID: **All Users**

Total Count (Payments/Credits):	4299	(Payments/Credits)	\$215519.21	\$2448.00	\$217967.21
Total Count (Refunds/NSF/Reversals):	149	(Refunds/NSF/Reversals)	\$-7589.00	\$0.00	\$-7589.00
Total Count (Combined):	4448	(Total)	\$207930.21	\$2448.00	\$210378.21
Total Count (Cash):	207	(Cash)	\$6846.21	\$1600.00	\$8446.21
Total Count (Check):	1210	(Check)	\$66819.00	\$848.00	\$67667.00
Total Count (Credit):	3031	(Credit)	\$134265.00	\$0.00	\$134265.00
Total Count (Combined):	4448	(Total)	\$207930.21	\$2448.00	\$210378.21

Web Transaction Count: 2314 IVR Transaction Count: 191

Payment Source	Count	Payments	R/N/R	Credits	R/N/R
WEB	2713	\$126300.92	\$-6024.00	\$126300.92	\$-6024.00
IVR	212	\$9735.01	\$-566.00	\$9735.01	\$-566.00
OTC	383	\$14345.00	\$-946.00	\$15945.00	\$-946.00
NIGHT DROP	31	\$1167.00	\$0.00	\$1253.00	\$0.00
MAIL	658	\$29877.28	\$-53.00	\$30639.28	\$-53.00
DMV	451	\$34094.00	\$0.00	\$34094.00	\$0.00
<i>Sub-Totals:</i>		\$215519.21	\$-7589.00	\$217967.21	\$-7589.00
<i>Total (Combined):</i>		\$207930.21		\$210378.21	

Issuing Agency	Count	Payments	R/N/R	Credits	R/N/R
Community Services	4438	\$214607.21	\$-7589.00	\$217030.21	\$-7589.00
	7	\$458.00	\$0.00	\$483.00	\$0.00
CO	3	\$454.00	\$0.00	\$454.00	\$0.00
<i>Sub-Totals:</i>		\$215519.21	\$-7589.00	\$217967.21	\$-7589.00
<i>Total (Combined):</i>		\$207930.21		\$210378.21	